





Dear Customer,

Please send this application form to one of our Service Centers in Germany or Sweden (addresses below) or hand it over to one of our offices in the port.

We will check your application as soon as possible and refund the rest amount of your GoGreenCard to your bank account.

**Address for tickets bought in Germany and on Scandlines.de, Scandlines.pl, Scandlines.nl, and Scandlines.com**

Scandlines Deutschland GmbH Customer Service  
c/o Transcom Rostock GmbH  
Trelleborger Strasse 5  
D-18107 Rostock  
Germany  
Fax: +49-(0)381 - 29 22 05 71  
[customerservice.germany@scandlines.com](mailto:customerservice.germany@scandlines.com)

**Address for tickets bought in Sweden and on Scandlines.se**

Scandlines Helsingborg-Helsingør  
Att.: Customer Service  
Knutpunkten 43  
S-252 78 Helsingborg  
Sweden  
Fax: +46 42 18 60 49  
[kundservice@scandlineshh.com](mailto:kundservice@scandlineshh.com)

Attachment: Application form for card refund

**From 1st November 2017 you will receive a combination ticket for the present trip on Puttgarden-Rødby & Helsingør-Helsingborg / Rostock-Gedser & Helsingør-Helsingborg or Helsingborg-Helsingør & Rødby-Puttgarden / Helsingborg-Helsingør & Gedser-Rostock, when you have handed over your old GoGreen Card to the check-in staff. The value of this ticket will be deducted as 1 trip / 10% of the original value of your GoGreen Card when you have sent in the refund application form to the Scandlines Service Center.**

**Ab dem 1. November 2017 erhalten Sie ein Kombi-Ticket für die heutige Reise auf Puttgarden-Rødby & Helsingør-Helsingborg / Rostock-Gedser & Helsingør-Helsingborg oder Helsingborg-Helsingør & Rødby-Puttgarden / Helsingborg-Helsingør & Gedser-Rostock, wenn Sie Ihre alte GoGreen Card an den Check-in Mitarbeiter übergeben haben. Der Wert dieses Tickets wird als 1 Reise / 10% des ursprünglichen Wertes Ihrer GoGreen Card abgezogen, wenn Sie das Rückerstattungsformular an das Scandlines Service Center gesendet haben.**

